

**Appendix A**

**Notification Protocol**

**ERS Queanbeyan**

**42B Aurora St Queanbeyan NSW**

**EPA Site Licence Number 6090**

**PROTOCOL FOR INDUSTRY NOTIFICATION OF POLLUTION INCIDENTS**

**Effective 6 February 2012** all NSW sites licensed with the EPA are required to **immediately notify each** of the relevant authorities when material harm to the environment is caused or threatened.

**All** the below authorities must be notified not just the appropriate regulatory authority

1 **Call 000 if the incident presents an immediate threat to human health or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.

2 If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order:

- Environment Protection Authority 131 555
- The Ministry of Health 6080 8900 - ask Public Health Officer on call
- Workcover 13 10 50
- Local Council 6285 6000 after Hours Emergency, 6298 1234
- Fire and Rescue 000
- Fire and Rescue without immediate treat 1300 729 579
- Comcare 1300 366 979
- CWY Spill response 1800 SPILLS (1800 774 557)

**In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.**

<b>Neighbours Business name</b>	<b>Contact Number</b>
Roads and Maritime Service	13 1256
Instant Access	6298 1343
Simon Hesketh Automotive	6298 1800
Specialized Towing	0410 811 351
Action Joinery	6297 8350 or 0418 413 647
Brema Group	0408 447 675
Carmen Greens Removals	6299 1644
Southland Group	6128 2900