

Appendix A

Notification Protocol

Cleanaway Refiners, Rutherford

11 Kyle Street Rutherford

EPA Site Licence Number 12555

PROTOCOL FOR INDUSTRY NOTIFICATION OF POLLUTION INCIDENTS

Effective 6 February 2012 all NSW sites licensed with the EPA are required to **immediately notify each** of the relevant authorities when material harm to the environment is caused or threatened.

All the below authorities must be notified not just the appropriate regulatory authority

1 **Call 000 if the incident presents an immediate threat to human health or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.

2 If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order:

- Environment Protection Authority 131 555
- The Ministry of Health 95156111 - ask for Public Health Officer on call
- Workcover 13 10 50
- Local Council 9725 0222
- Fire and Rescue 000
- Fire and Rescue without immediate threat 1300 729 579
- Comcare 1300 366 979
- CWY Spill response 1800 SPILLS (1800 774 557)

In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.

Neighbours Business name	Contact Number	Neighbours Business name	Contact Number
Richardson Transport	02 4932 7600	Australian Remanufacturing(Terry)	02 4932 9995 0417 200 226
Maitland Stockyards Tony Bowe	02 4932 3645 0409 498 562	Maitland Coolrooms Michael Safranko	0402 690 607
Trugain/Australian Waste Oil	02 4932 0488	TC Waste Services	02 4932 6753
Ultrafloor	02 4932 4433	Nationwide Tyres Peter Hogan	02 4933 6722
Nation Wide Oil Michael Morris	0403 276 430	Tynan Engineering Rob Tynan	02 4932 5630
Farmers Warehouse	02 4931 9985	Penders Hire Pty Ltd Allen Clarke	0418 681 945
Goldsprings	02 4932 1072	Pit Patrol Pty Ltd Jeff Phillips	0434 425 270
2MT Mining Products	0448 035 293	Oriental Star	02 4932 3255
BK Plant repairs & Maintenance	02 4932 9615	IMP Pty Ltd	02 4932 5783
Ballistic Hydraulic Hoses	02 49321877	Truckfit Industries	02 49376006
Farrelly Construction Services	02 49324771	Hunter Valley Components	02 49321181
Total Engineering Services	02 49369700	National Stockyard Systems (Murray)	02 4932 1363 0425 315 913