

Appendix A

Notification Protocol

Cleanaway Operations NNSW

Raven Street, Kooragang Island

EPA Site Licence Number 6124

PROTOCOL FOR INDUSTRY NOTIFICATION OF POLLUTION INCIDENTS

Effective 6 February 2012 all NSW sites licensed with the EPA are required to **immediately notify each** of the relevant authorities when material harm to the environment is caused or threatened.

All the below authorities must be notified not just the appropriate regulatory authority

1 **Call 000 if the incident presents an immediate threat to human health or property.** Fire and Rescue, the NSW Police and the NSW Ambulance are the first responders responsible for controlling and containing incidents.

2 If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order:

Environment Protection Authority	131 555
The Ministry of Health	02 6767 7700 ask Public Health Officer on call
Workcover	13 10 50
Newcastle Wagga Council	02 4974 2000
Fire and Rescue	000
Fire and Rescue without immediate threat	1300 729 579
Comcare	1300 366 979

In the event of a notifiable incident, the following neighbours will also be contacted by phone or in person, as appropriate under the circumstances.

Business name	Contact Number
Port Waratah Coal Services - Coal Export Facility	02 4907 2000
Cargill – Oilseed Processing Facility	02 4920 0100
Newcastle Coal Infrastructure Group – Coal Export Facility	02 4920 3900 (BH) 02 4920 3999 (AH)
Cleanaway – Waste Management Facility	02 4920 1455
Origin Energy – Gas Supplier	02 4920 1364 0417 492 008
BOC Australia - CO2 Plant	02 4907 1100
Port Hunter Commodities – Bulk Storage Facility	02 4920 1577
Boral Cement – Manufacturer & Supplier of Cement	07 3272 9898
Ausgrid Sub-Transmission Substation 417	13 13 88
Mountain Industries – Bulk Storage Warehouse	0419 719 711 or 0438 281 988