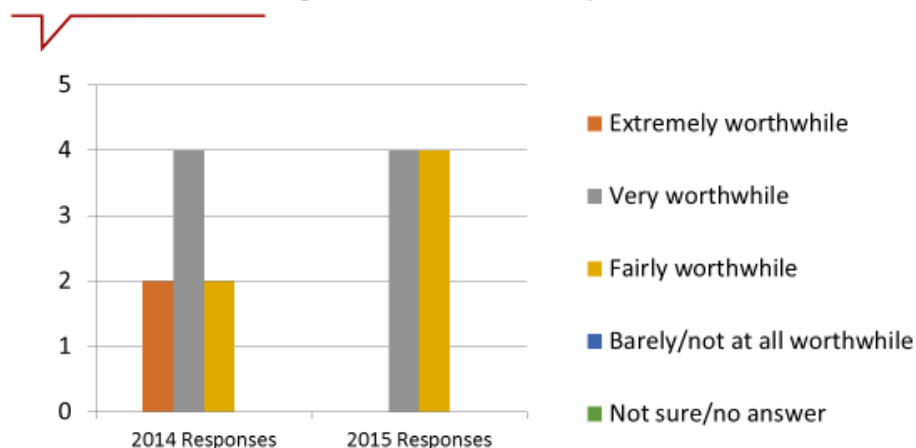


Results of November 2015 Participant Survey

Eight responses were received to the survey sent to all TLCCG participants, including representatives of Transpacific Cleanaway and EPA Victoria. Results are as follows; graphs compare responses with those of 12 months ago.

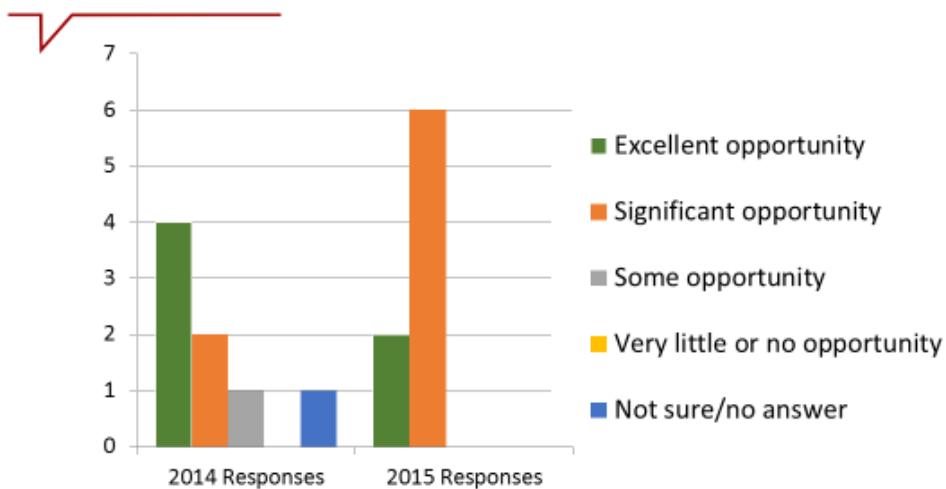
Are TLCCG meetings worthwhile for you?



Comments received this year:

- It's a great opportunity to consider the ongoing rehabilitation with involvement of all stakeholders and experts.
- I like the way meetings are being run, by you compared to the way they were previously. During this year they have been of a very technical nature, beyond me, but I am learning along the way.
- The community is given information pertaining to the site that would not be made available elsewhere. There are opportunities to ask questions, raise concerns and hopefully obtain resolutions that accords with the interests of the company and the community.
- I get information first hand, I can ask my questions and I'm talking face to face.
- Everyone gets to have a say and hear what others think and (what their) concerns are
- As a resident of the local community, and having been on the monitoring committee for some years I feel duty bound to ensure that the closure and the rehabilitation of the land fill is complete under community watch.
- They sometimes provide useful information, sometimes/rarely lead to improvements in post-closure management and continue some civilised discussion rather than increasing negative polarisation. However, the structure needs to improve to give the community greater opportunity to seriously present its concerns and disagreements.

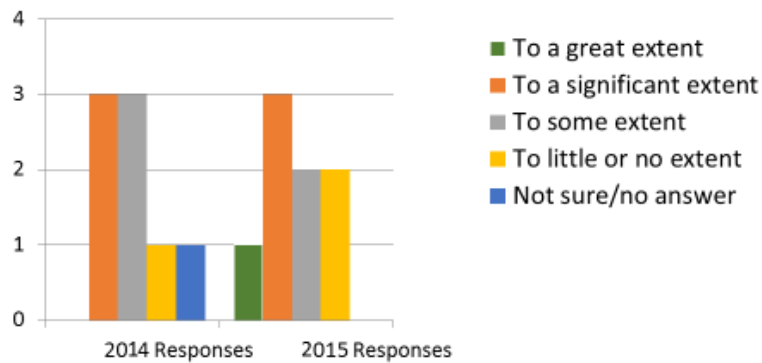
Do you have opportunity to contribute to discussions during the meetings?



Comments received this year:

- Area of concern to me, I am able to express them and usually receive an answer. TPI management answer more truthfully now a days, but sometimes they and EPA are slow.
- The facilitator ensures everyone present is given numerous opportunities to contribute.
- I'm very happy with the opportunity to contribute to the discussions.
- Jen always let people have their say
- Should I require an explanation of something I don't understand - I feel satisfied that I can always achieve this
- However, there is little opportunity to present alternative viewpoints in detail. TPI and its consultants provide the presentations and dominate the agenda and discussion (which sometimes makes us look like a bunch of whingers instead of people with justified concerns and differences).

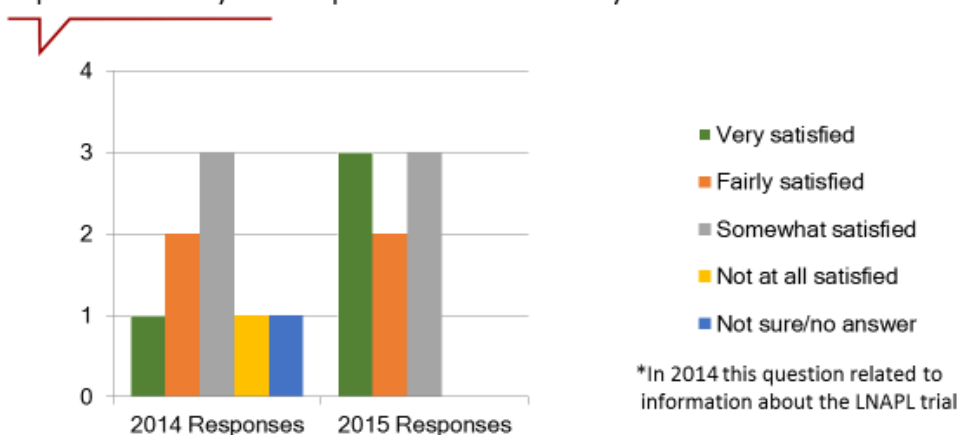
Does Transpacific Cleanaway listen to community concerns and feedback about the landfill's rehabilitation?



Comments received this year:

- This is a consultative group, but I am conscious that TPC sees value in listening to the community on issues and has been responsive in many cases.
- I believe they listen. I wonder how much their hands are tied to be able to respond properly.
- I find they listen to us, explain and openly show us things that are going on onsite. People with more expertise might be able to question and challenge them. This is the area where it appears questionable. When we have professional advice supporting us, TPI appears to bring into cost or it's too hard to perform the activity. Eg: the flare is a good example, it has taken years to get this stage and it still not perfect. But we were told it could not be done. TPI now has someone with some expertise, they are coming around to what we have said all along.
- The big concerns to the community are the removal of the LNAPL, the retention of the Buffer Land, polluted ground water and air quality.
- I believe it's in their interest.
- My view is TPC want to get out of the area sell the buffer land and get out of the area ASAP
- With their credibility on the line I am sure Transpacific listens to the community to the level which suits their business.
- With two exceptions: the improvement of the flare and its monitoring and the additional containment of LNAPL during the trials - these were also approved by EPA.

How satisfied are you with the information that is provided by Transpacific Cleanaway?

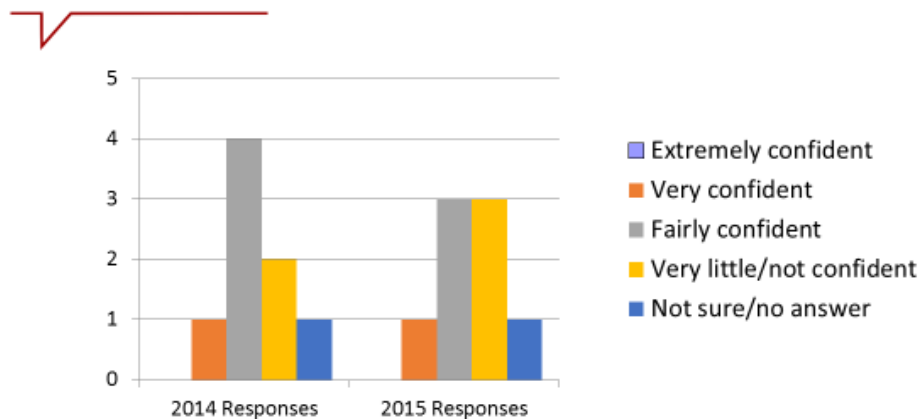


Comments received this year:

- I think efforts at information provision have been excellent. This doesn't alter the fact that the community would like it to be more than provision of information, but I do believe this is a vital part of building trust and giving the community opportunities to understand and be advocates.
- In some areas, there is a great attempt to provide information. Other, more important areas to us, it is not quite as forthcoming. Again, I can understand how it's not always easy.
- I believe that Clete has great integrity and really does his best for the process to be open and transparent.
- My last meeting, {i missed the last meeting - apology} Olga with the support of management was excellent what they provided in a short time.
- Unfortunately information is made available without a reasonable time for the community to digest. Whilst I understand that the time of dissemination can be out of TPIs control it is difficult to offer meaningful comment when the information has not been properly understood. I do appreciate and compliment TPI staff, and their consultants, on their willingness to respond to some fairly tough questioning openly and frankly. It helps to build trust.
- It could always be better, but I think it's getting better.
- Appears OK but I'm no expert. Seems they just want to give the good news always and impression I get is, "will you residents just relax, all is safe".
- The investment input by Transpacific in this project speaks for itself, therefore I want to believe that the information provided is at World's best practice - or perhaps creating precedents for the world
- It is often not available until all decisions have been made and EPA approvals given - by which time it is too late for any real changes or alternatives. We need to receive them in

draft form and before EPA makes decisions on them so we can possibly influence the final report rather than have to try and convince everyone after it has already been determined, printed and signed off. The most important issues continue to be ignored: e.g. alternative LNAPL extraction technologies, more effective and timely temperature assessments throughout the landfill.

Are you confident that Transpacific Cleanaway is managing the site appropriately?

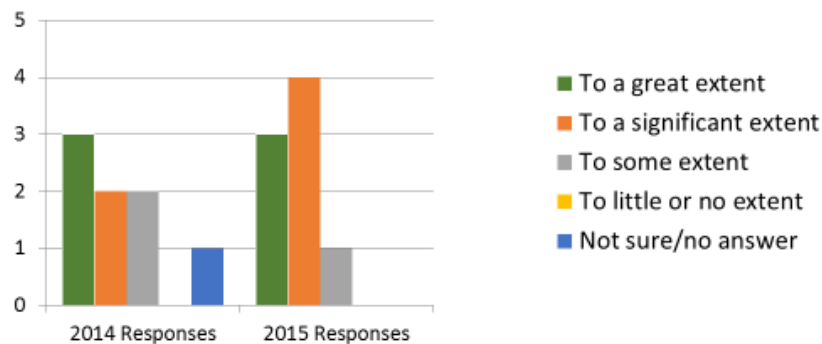


Comments received this year:

- I believe they are trying. TPI have inherited a ticking time bomb which was already leaking toxins into the environment. I don't believe that the [admittedly, expensive] band-aids are the answer.
- There are areas of concern, but they say it's safe. They have not convinced me. The removal of LNAPL is unacceptable to be left in the ground. They need to show more concern for residents in rehabilitating that site, we are getting small improvements, but more is needed.
- Buffer Land retention and Groundwater contamination are the big issues. Morally and ethically these two issues should be resolved before any commercial interests are considered.
- The type, construction and cap of the site is substandard, there is proof of that, considering a municipal tip has a thicker cap, how can that be? The toxic liquid can't be removed, supposedly. It has polluted the ground water, and we don't know to what extent. It may have traveled off site and under homes. It may have caused cancer clusters in the surrounding area. The site may remain toxic for an extremely long time. Yet Cleanaway seems to be in a hurry to off load the site before safe remediation.
- But how would I know? EPA don't say much and appear to be reluctant to be at the meetings.
- I try to be positive in believing that they are using World's best practice in my limited knowledge of waste management.

- Their refusal to effectively extract LNAPL; their relatively poorly performing flare and the slow pace at which they dawdle behind the spread of the plume with their monitoring bores are just some examples of less than 'best practice' performance. Their insistence (with EPA connivance) on implementing a 3rd rate cap continues to make the landfill and its buffer area more vulnerable over time than should have occurred. And all this remains driven by economics, not environmental precautions or concerns for the community - the drivers are all wrong.

Concerns about the future impact of this site on community health?



Comments received this year:

- A site like this demands some concern, but I am not overtly concerned there is a threat to community health
- I believe it is more important to them to sell this site, rather than satisfy the safety of the residence.
- There can be no guarantees about the long term stability of what is Victoria's worst and most dangerous dump. Fugitive gases can escape from the ground water; unknown chemical reactions can occur as the various chemicals break free of containment vessels over time creating hot spots (maybe fires). The LNAPL will continue to pollute the groundwater as the underground aquifers move through the dump site and / or the water table rises and falls. The Buffer Land needs to remain as an unfettered protective barrier between the nearby residents and the site. If Putrecible and Inert Waste Landfills are required to maintain a Buffer for something like 30 years after closure then surely Toxic Waste Landfills (particularly one with the history of Tullamarine) must retain its inadequate buffer for a similar period or longer especially when the some of the toxic products will not break down for a century or more.
- Same comments as question 5, plus, EPA and authorities have allowed this site to get away with murder.
- It has been very poorly managed and allowed the contamination to spread, and made it a much larger problem to manage and for the future.

- It's only be closed 5 or so years. How do we know what the future holds especially with recent events such as Cranbourne and other similar events like BHP in Sth America - tailings dam collapse (I'm sure the dam passed all the necessary safe guards) and mine disasters eg: the mine tunnels are always safe until they collapse.
- The impact of the site together with the impact of the airport on our small community is extreme. That's why it is important for the rehabilitation of the site and the buffer to be left as open space to create more clean air - common sense would tell you that.
- Have said it all before without any real changes. The fact that TPI is hell-bent on selling the buffer land for development (and 1000+ workers on it!) is evidence of lack of real concern and the dominance of economic drivers.

What matters should TLCCG focus on next year?

- Ongoing remediation and ironing out the creases in understanding the site.
- Monitoring and remedying as far as possible.
- LNAPL removal fully. Improve the flare. Stop the leaking gases. Leave the buffer land till completely safe."
- LNAPL removal; Groundwater clean-up and the efficiency performance of the Flare. The extent of the polluted groundwater must be mapped so that the necessary actions to protect human health can be taken.
- Remove the toxic liquid, continuance air monitoring, investigate extent of impact on surrounding area outside the site. Safely rehabilitate the site. Leave the site as park land.
- Abandoning the rezoning of the buffer land for good. Plant trees and let TPI stop their costs to try and get rezoned. It must be costing them a great deal of money for the rezoning and eat time they try the community anit seems to pick up.
- The rehabilitation of the site and the buffer.
- LNAPL Extraction with alternative technology trials;
 - Bring the flare up to best practice standards for dioxin emitting incinerators;
 - Develop the buffer zone as a community park (limited access at the outer boundary and no access closer to the tip) which wonderful vegetation to screen the area from the tip;
 - More effective sentinel monitoring bores across the road and well beyond the currently estimated boundary of the plume.

How frequently should we meet in 2016?

- Three times, if the agenda is quieter.
- Not sure.
- I am open minded. We need to be kept informed what is going on. Any results of testing. We need to be assured that things have not deteriorated.
- Stay with the same frequency but retain the flexibility to change as and when the occasion dictates.

- Monthly or 2
- 4 times
- Probably twice a year would be sufficient - however should residents witness or see any difference perhaps an extraordinary meeting can be called at short notice.
- At least 4 times and more as required by circumstances/developments

Do you have any further suggestions about ways that we can improve TLCCG?

- Magic???
- Just like to see things answered specially when Harry puts very good scientific points.
- I think it unfair that one particular TPI representative is left to carry the load on many issues especially those requiring specialist and detailed knowledge. It would benefit all parties by having TPI expert staff present rather than leaving one individual to try to answer questions on matters clearly outside their field of knowledge. For example, TPI has a person who specialised in Flares; that is the person who should be responding to the issues surrounding the Flare performance and the test results arising from the commissioning phase.
- Not at this stage
- I've not belonged to this type of consultative group before. Most groups, boards etc I've been involved with before are heading in a similar direction where this group does not seem to get very far and with the TPI people changing every few years it does not help. It appears that TPI have to have these meetings and that's that.
- No -
- Enable the community to make presentations and have a greater input into the agenda and the direction of discussions - hence reduce somewhat the TPI presentations and enable community presentations about its concerns.

Who participated in the 2015 survey

